

*** SAVE the DATE ***

Native Patient Navigator's "Basic" Training 20 hours (certificate upon completion)

Offered by: Native American Cancer Research Corporation (NACR)
3022 South Nova Road, Pine, CO 80470-7830
1-800-537-8295

When: August 15, 8:00 a.m. to 4:00 pm August 17, 8:00 a.m. to 1:00 pm
August 16, 8:00 a.m. to 4:00 pm
Where: Hampton Inn
3605 S. Hampden Ave (Wadsworth & Hampden)
Denver, CO 80227



Patient navigation is a patient-centric healthcare service delivery model. It is a patient-centric concept that concentrates on the movement of patients along the continuum of medical care. This training focuses on cancer patient navigation with American Indian patients. This 20-hour "Basic" Native Patient Navigator Training will address the following content and each topic area will include participant interactivities or practical exercises:

Cultural competency (4 hours) (excerpts from NACR cultural competency 100 and 201)

B2. Competency: [Seek and facilitate opportunities for community capacity building to address health inequities among populations.](#)

- American Indian background and history (and potential impact on local programs)
- Local American Indian versus national cultural events affecting trust and participation
- Tribal, IHS, Urban American Indian organization politics and protocols
- Indian Health Service (IHS) Contract Health
- ACA vs. exemptions for American Indians and IHS / CHS
- American Indian Health and Cancer Disparities
- Cultural behaviors and non-verbal behavior ("cancer" spirit; eye contact, touch [hair])
- Practicing how to say words. Role play using the words
- Practicing explaining medical procedures (brachytherapy for prostate and totem bag)

Cancer specific content expertise (6 hours)

I1. Competency: [Demonstrate an understanding of the larger, more complex issues of public health and their relation to the health care system in order to promote prevention, problem-solving, and policy change to achieve better health outcomes](#)

- Basic content
- Cancer 100 overview (what is it, genetics versus heredity, when, where, how)
- Cancer 101 diagnosis and screening (including non-solid tumor forms of cancer)
- Cancer 102 treatments (surgery through *mib and *mab medications)

Communication skills (3 hours) (interactions with patient / community member and with others from healthcare team) How to talk with doctor and how to help patient learn to talk to doctor

D1. Competency: [Demonstrate the ability to effectively communicate with patients, families and members of the health care team.](#)

- Asking questions the wrong way (interrogative pronoun)
- Depending on others (NPN and / or patients) to consistently tell them what to do (leadership role, taking charge of personal health decisions)

- Giggling during embarrassing topics
- Elevator speech to tribal council leader
- Unique cultural patterns
- Guessing at an answer rather than saying “I don’t know but I’ll find out and get back to you”

Cancer outreach skills (recruit to programs) (3 hours)

- Public presentations
- Versus public, culturally tailored workshops
- How to develop messages / products for American Indian community members (see Linda K’s slides for Q-tip)
- Organizing and taking part in exhibit booths at PowWow, Health Fairs, or non-Native events
- In-home visits

E1. Competency: Facilitate the appropriate and efficient delivery of services to bridge gaps, both within and across systems, to promote person-centered, optimal outcomes.

Navigation-specific components (4 hours)

- Define patient navigation and a wee bit of the history
- Roles and how inter-face with other members of healthcare team (not stepping on one another's’ toes and duties)
 - Clinic nurse navigator =totally different roles than NPN
 - Social Worker = collaborative efforts
- Resource Guide (in and out of clinic)
 - Learning how to fill out paperwork (different forms for every hospital/ clinic)
- Organization of materials to bring to session with patient (flip chart, booklets)
- Peer evaluation observational form
- What should PN provide to others within healthcare team?
 - Business Cards, Brochures from PN Program
 - Brochures listing the kinds of services and resource that PN offers to American Indian patients.
 - Flyers, brochures, and other information to give to American Indian patients
 - Occasionally, hospital personnel request professional resume and/or documentation of training / certification
- Knowing the layout of healthcare setting
 - Maps and Logistics of clinical setting (parking through radiation, surgery; safe places patient wait)
 - Forms (NACR patient contacts, worksheets, plus clinic forms, Medicaid)
 - Referral processes per clinic
 - Outreach -> Recruitment ->Prevention -> Early Detection -> Diagnosis -> Treatment -> Recovery and QOL -> Palliative care -> end-of-life

Registration is required with a fee of \$550 per participant by August 1st and participants must support all their own travel costs. There are no travel scholarships for this training. Training registration scholarships are limited but available. Please request scholarship form when submitting registration. Email NACR@nacr.org with any questions or registration materials.

Name _____

Address _____

City _____ State _____ Zip Code _____

Phone _____ Email: _____

Registration Scholarship Information Requested: _____

Hamden Inn – Special Conference cost of \$99 (rooms 2 full or 1 king bed)
 Free open parking - Free Full Breakfast (6-10 a.m.) - Free Wi-Fi - Refers DIA Shuttle Service \$80-85 (one way)
 Walking Distance to Restaurants - Information will be provided upon registration with Hotel Code for the Conference Rate.